# **Mover News**

#### **Utilities and Transportation Commission**

### Advertising Online

If you plan to use online advertising services, remember to follow the advertising rules for household goods carriers in <u>WAC 480-15-610</u>. All advertisements must include the following information:

- The company's commission issued permit number. •
- Name or trade name as recorded at the commission. •
- Physical address and telephone number.

In addition, advertisements may not be misleading, false or deceptive, or offer services or rates and charges that conflict with Tariff 15-C. For example, an advertisement offering two hours of moving services with two men and a truck for \$95, with no contact information about the company, violates commission rules and Tariff 15-C.

### Late Annual Report Penalty Assessments

Fifty-nine household goods carriers were assessed penalties totaling \$45,200 for failing to file their completed commission annual report and pay regulatory fees by May 1. The commission mitigated the penalty assessments to \$23,050 by giving consideration to companies who had not filed late in the past, and/or companies who filed by May 24. The penalty assessment for each company ranged from \$25 up to \$1,800. To avoid this penalty assessment in the future, companies must complete their annual report to the commission, along with the regulatory fee by May 1 of each year.

# **Commission Approves New Container Rates**

The commission has approved revisions to the container prices in Tariff 15-C. The changes allow carriers to rent reusable plastic containers, provide free use of wardrobe cartons on the day of the move and charge a lower minimum rate for plasma television boxes. Carriers may rent reusable plastic containers to customers for a weekly rental fee between \$1.37 to \$6.

Dollies designed for stacking reusable plastic containers can be rented for \$3.33 to \$7.50. In addition, the minimum rate for packing a plasma TV has been reduced from \$152.95 to \$37.95. The minimum rate for the plasma TV box (container only) has been cut from \$115 to \$28.75. These changes can be found on Page 39 (Item 195), Page 40 (Item 196), and Page 49 (Item 225) of the tariff, available on the commission's website at www.utc.wa.gov/mover.

# New Permits Issued May–August 2013

- Crossette, Matthew S. d/b/a Matt's Moving
- **Sno-King Moving Company LLC**
- d/b/a Sno-King Moving Co.
- Prestige Moving & Storage Co.
- Harris. Thomas Earl d/b/a Earl's Affordable Moving
- Advance Relocation Expert, LLC d/b/a A.R.E.
- Pack's Delivery LLC

# Upcoming Industry Training

The next free training for household goods moving companies is scheduled



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from 8:15 a.m. to 5 p.m. Wednesday, Nov. 13, in Olympia at the commission office. The course is required for carriers to receive permanent authority. To register online, click here. Questions, contact Catrina Murphy (360) 664-1214 or cmurphy@utc.wa.gov.

#### **Illegal Carrier Actions**

Commission staff recently investigated the following nonpermitted carriers: 3 Dudes and a Truck Albo Enterprise All Passmore Moving Ben's Moving & Delivery Services **Best Moving Company Best Price Moving & Delivery** Boubacar Zida City to City Movers Danny the Mover Derma Transport Great American Moving & Storage Innovative Moving Co. Iron-Man Movers (Portland) Jackies Kryptonite Movers Lean Green Moving Machine Liberty Relocation Man and a Van Phoenix Moving & Logistics Precision Moving Seattle Pro Movers Professional Piano Movers a/k/a Seattle Piano Mover **Residential Movers** Save-On Moving **Tri-Cities Movers & Recyclers Tri-Cities Precision Movers UPAYLESS Movers** West Coast Moving

#### **Motor Carrier Safety News**

Last quarter, the commission's Motor Carrier Safety staff completed 12 household-goods carrier compliance reviews and inspected 14 vehicles. Five of the vehicles had defects, but none were removed from service. Eleven companies received a satisfactory rating and one received a conditional safety rating.

## If you would like to receive Mover News, please email movernews@utc.wa.gov



Sept. 3, 2013

Permits (360) 664-1222

**Tariff and Rules** (360) 664-1129

**Motor Carrier Safety** (360) 664-1236

**Report an Illegal Mover** (360) 664-1221

Training (360) 664-1214

**UTC Main Line** (360) 664-1160 www.utc.wa.gov

PO Box 47250 1300 S Evergreen Park Dr SW Olympia WA 98504

#### **UTC Mission**

The UTC regulates the services of privately or investor-owned utility and transportation companies. Our mission is to ensure that services are fairly priced, available, reliable and safe.

# **Report Illegal** Movers!



non-permitted mover, let us know! Call (360) 664-1221 or email reportillegalmovers@utc.wa.gov

# **Need Forms or Information?**

Go to the commission's website to get information or copies of documents such as laws, tariffs and rules. Also available online: Motor Carrier Safety Manual, consumer guide, bill of lading, estimate and cube sheet inventory forms. Find everything at <u>www.utc.wa.gov/</u> movers.

# **Stay Connected**

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